

# Complexity Tools and Methods

This **one-day workshop** is designed for people addressing complex challenges such as improving health, educational attainment, employment, climate change, crime and recidivism rates, developing new business markets or changing organisational culture.

Based on complexity principles, the tools and methods in this workshop are specifically designed for working with complex issues, multiple stakeholders and differing perspectives.

**This experiential workshop will equip you to:**

- Know when complex tools, methods and processes are appropriate to use
- Understand and apply the principles of complex facilitation to maximise participant collaboration and minimise facilitator influence
- Use the Cynefin framework for collaborative understanding, engagement, planning, decision making, innovation, strategy, change management and impact monitoring
- Use the power of narrative for making sense of complex issues
- Design ways of intervening in, and monitoring changes in complex environments

Examples and case studies will be drawn from Australian and international experience.

**Facilitators: Laurel Sutton and Ian Smith**

**Laurel** is an accredited Cognitive Edge practitioner with experience in leading projects using Cognitive Edge methodology. Laurel has worked with complexity tools and practices in her own work as a consultant and previously with Victoria Police and a statewide government network focussing on innovation and knowledge sharing. Her career spans over 20 years as a health service practitioner and manager of health services and community based organisations and more recently with Victorian government and in her own business which focuses on coaching mentoring, leadership development and narrative evaluation.

[www.complexability.com.au](http://www.complexability.com.au)

[www.cre-ativ-cognicion.com.au](http://www.cre-ativ-cognicion.com.au)

**Ian** works with people and organisations on facilitating improvement and change. He works primarily in the higher education, government and not-for-profit sectors, bringing to this work extensive experience in the Australian higher education sector, with strong experience in leadership and management of large scale and complex organisational change initiatives at both strategic and operational levels. Ian is accredited in the Cognitive Edge methodology with strong skills and experience as a facilitator.

[iansmithconsulting.com](http://iansmithconsulting.com)

**Workshop Outcomes:**

- Participants will get hands on experience of using some complexity and sense-making tools and processes which are in the public domain and can be used

again immediately in their own practice.

- Participants will get an understanding of how narrative research methodology may enhance their existing approaches to understanding, monitoring and evaluation of complex issues.
- The specific applications covered in the workshop will be based on the interests of participants.

**Source: Cognitive Edge Pte Ltd**

Most of the tools and methods used in this workshop, such as the Cynefin framework and SenseMaker®, were developed by Cognitive Edge Pte Ltd, an international consultancy specialising in managing complexity.

**Where:** Airlie Leadership Development Centre, 260 Domain Road South Yarra (parking is available onsite or take number 8 tram)

**When: Friday May 8 9.30-4.30**

**Cost:** \$325 government & for profit  
\$250 for NFP

**Registration:** This is a full day workshop from 9.30 am -4.30 pm. Registration includes morning and afternoon tea and lunch please electronic version of course materials

### Registration and Payment details

BY CREDIT CARD:

<https://www.stickytickets.com.au/24828>( incurs booking fee \$8.00 for Government and for profit, \$6.50 for NFP)

BY DIRECT DEPOSIT ( no booking fee applicable):

Commonwealth Bank  
BSB 063 240  
Account No 00600682  
Name Laurel Sutton  
Reference: VIC1

Please email names /organisations /emails of those attending to:

[laurel.sutton@complexability.com.au](mailto:laurel.sutton@complexability.com.au)

IF YOU NEED AN INVOICE PRIOR TO PAYMENT Please email names /organisations /emails of those attending to [laurel.sutton@complexability.com.au](mailto:laurel.sutton@complexability.com.au) or phone 0417 321296

CANCELLATION POLICY:No refunds are available if cancellation occurs within 7 business days of the date of the workshop

For further information please contact Laurel on 0417 321 296 or

[laurel.sutton@complexability.com.au](mailto:laurel.sutton@complexability.com.au)

